



केन्द्रीय कर आयुक्त का कार्यालय
Office of the Principal Commissioner of Central Tax
विशाखापत्तनम केन्द्रीय वस्तु एवं सेवाकर प्रधान आयुक्तालय
Visakhapatnam Central GST Commissionerate



उत्पाद शुल्क भवन, पत्तन क्षेत्र, विशाखपट्टणम
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TRADE NOTICE NO. 11/2018

Dated: 12-04.2018

Sub:- GST -- Setting up of an IT Grievance Redressal Mechanism to address the grievances of taxpayers due to technical glitches on GST Portal- Nomination of Nodal Officers at field level -- Regarding.

Attention of the Trade and Industry is invited to Circular No.39/13/2018-GST dated 3-4-2018. and this office Trade Notice No.09/2018 dated 5-4-2018 intimating the setting up of an **IT Grievance Redressal Mechanism**, to address the grievances of taxpayers due to technical glitches on GST Portal.

2. The Central Board of Indirect Taxes and Customs (CBIC) has appointed the Commissioner(CGST) as Nodal Officer in terms of para 5 of the said Circular. The Commissioner shall be the appropriate authority to make / receive further communications with GSTN who, where necessary, shall bring the issue before the IT grievance redressal committee in terms of the circular. As a further measure of trade facilitation, the Commissioner (CGST) has been empowered to designate more number of nodal officers at the field level to receive applications from the taxpayers as per the procedure prescribed in the circular.

3. Accordingly, all the Deputy / Assistant Commissioners of the Divisions under Visakhapatnam Central GST Commissionerate are nominated as Nodal Officers at the field level to receive applications from the taxpayers as per the procedure prescribed in the circular. In respect of applications received by mail, post or in person directly at Headquarters, the Assistant Commissioner (Technical), Headquarters is nominated as the Nodal Officer. The list of the Nodal Officers and the contact details are as follows:

Sl. No.	Name of the Officer & Designation	Formation Details with Address	Phone / Email
1.	Shri. S. L. Nagaraj, Assistant Commissioner	Visakhapatnam North CGST Division 1 st Floor, Door NO.10-50-22, Opp. Lane to HSEC, Sripuram, Visakhapatnam - 530003	0891- 2872525 acnorthdiv-gstvskp@gov.in
2.	Shri. G. Dharmaraj, Assistant Commissioner	Visakhapatnam South CGST Division SVC Complex, 4 th Floor, Dwarakanagar 1 st Lane, Visakhapatnam	0891- 2738150 acsouthdiv-gstvskp@gov.in
3.	Shri. S. K. Shazalan, Assistant Commissioner	Visakhapatnam Central CGST Division 3 rd Floor, Door No. 28-14-10, Suryabagh Building, (Opp. "V-MAX" Theatre) Visakhapatnam -530020	0891- 2507890 accentraldiv-gstvskp@gov.in

5.	Shri. T. Dinesh, Assistant Commissioner	Kakinada CGST Division Door No.27-4-10 & 11, Krishnageetha Complex, Temple Street, Kakinada -- 533001	0884 - 2345122 ackkddiv- gstvskp@gov.in
6.	Shri. G. Ramakrishna Yadav, Deputy Commissioner	Rajahmahendravaram CGST Division Sri Nagar, Morampudi Junction, Rajamahendravaram - 533107	0883 - 2475655 acrjydiv- gstvskp@gov.in
7.	Ms. P. Madhuree	O/O The Principal Commissioner of Central Tax, 3 rd Floor, GST Bhavan, Port Area, Visakhapatnam -35	0891 - 2853123 actech- gstvskp@gov.in

4. Taxpayers who were unable to file GST TRAN-1 or Refund claims or Returns or any similar form / return due to IT (system) related issues, are advised to follow the procedure laid down in Circular No.39/13/2018-GST dated 3-4-2018 to get the same resolved. The requests for resolution of such system related issues may be submitted to the Nodal Officers mentioned in the Table above along with all relevant supporting documents. All Taxpayers may please note, that unless all supporting documents to establish that the issue is an IT (Systems) related issue are submitted, the request will not be forwarded to GSTN.

5. Nodal Officers nominated above, are to forward the applications received from the taxpayers to the Principal Commissioner, after verifying that all supporting documents have been enclosed. While no specific timeline has been mentioned in the cited circular for forwarding applications to GSTN, however, in para 8.4, it is mentioned that TRAN-1 filing is to be completed by 30-4-2018 and GSTR-3B by 31-5-2018. **Therefore, the field Nodal Officers shall forward the applications received, duly scrutinized for supporting evidences, to the Principal Commissioner of Central Tax, Visakhapatnam CGST Commissionerate, latest by 18-4-2018.**

6. The field Nodal Officers shall send SMS / Email intimation, where possible, to all known cases of failure in filing TRAN-1 or GSTR-3B etc., due to IT related issues, and advised to file an application for resolution of the issue in terms of Circular No.39/2018-GST cited above.

7. The contents of this Trade Notice may be brought to the notice of all concerned.


(बि हरेराम / B.HARERAM) 12/4/2018
प्रधान आयुक्त / Principal Commissioner

(Issued from file C.No.V/30/05/2018- GST Cell)

To

The Trade (as per the Distribution List)

Copy to:

1. The Additional Commissioner of Central Tax, Visakhapatnam Central GST Commissionerate.
2. All the JDC/JAC's under Visakhapatnam CGST Commissionerate **with a direction to give wide publicity.**
3. The Superintendent(Computers), Visakhapatnam CGST Commissionerate, for uploading the Trade Notice in Commissionerate's Website.